



National Finance Center Customer Notification

Date of Notification: November 3, 2010

Subject: NFC's Veterans Day Holiday Schedule

Database/Customer(s) Affected: All

Dear Customer:

In observance of the Veterans Day Holiday, the National Finance Center's (NFC) offices will be closed Thursday, November 11, 2010, including the following help desks: (1) NFC's *EmpowHR* Help Desk, (2) NFC's Payroll/Personnel Call Center, (3) NFC's webTA Help Desk servicing designated USDA, OOC and HUD customers and (4) NFC's ABCO/ABCO Claims Help Desk.

Pay Period 22 T&As may be transmitted as early as Friday, November 5, 2010, but should be submitted no later than COB Tuesday, November 9, 2010. All NFC applications will remain available during the holiday and payroll/personnel processing will continue on the normal schedule.

Please note the change in the PAYE process for Pay Period 22/2010. For all databases, the first PAYE pass for Pay Period 22/2010 will run on Thursday, November 11, 2010, with the second PAYE pass executing on Saturday, November 13, 2010.

As always, the NFC Operations and Security Center (OSC) will be available for 24 hours per day, 7 days per week at 1-800-767-9641, 504-426-6435, or via email to OSC.ETIX@usda.gov.

If you have any questions regarding this notification, please contact NFC's Client Management Branch at Customer.Support@usda.gov.

KJS/M2-11-002

Tip of the Week

Agencies are reminded that when submitting a Cancellation/Waiver request to ABCO, requests should include a full explanation or history of the bill before ABCO can code the bill accordingly.